

FAQ'S SCHLIERSEE ISLAND

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1. LOCATION

1.1 GENERAL INFORMATION & EXCLUSIVITY

- **Is the Schliersee Island an exclusive event location?**

Yes – this means that there will be no other guests on the fenced-in premises.

1.2 ACCESS & BARRIER-FREE ACCESS

- **Is the island completely fenced off or secured?**

The event area on the lawn and at the jetty is fenced off and clearly marked as private property. However, behind the building, there is access to the forest, which is not fenced off – this should be taken into account, especially with dogs and small children. So far, however, there have been no unwanted guests.

- **Is the island barrier-free?**

A celebration on the island is also generally feasible for wheelchair users. Some assistance is required when getting on and off at the jetty and on the way up the slope to the terrace – after that, a barrier-free stay is possible without any problems. A barrier-free toilet is also available.

1.3 PRACTICAL INFORMATION ABOUT THE CELEBRATION

- **What parking options are available on site?**

Unfortunately, we do not have our own parking spaces. However, there are several large (paid) parking areas in Schliersee—for example, below the train station or at Vitalwelt. Unfortunately, it is not possible to reserve parking spaces.

- **Is there overnight accommodation available on the island?**

No – there is no overnight accommodation available on the island itself.

- **Is there an overview of nearby hotels or accommodations**

Information about the hotels in the vicinity can be found in the document *„Hotels_am_Schliersee“*.

- **Are dogs allowed on the island?**

Of course – dogs are very welcome here! As long as they behave themselves and don't secretly raid the buffet, they are welcome to join in the celebrations.

1.4 VIEWING

- **Can we arrange a viewing appointment?**

Viewings are possible Monday through Friday between 10 a.m. and 6 p.m. after an offer has been made and a preliminary discussion has taken place. There is also the option of viewing the island on a Sunday. Our small café is open on Sundays during the summer months (May to mid-October) when the weather is nice, so you are welcome to stop by and see for yourself. All information can be found at: www.schliersee-insel.de. Please note: There will be no event manager on site, but you are welcome to take your time and look around.

2. ARRIVAL & LOGISTICS FOR THE ISLAND

2.1 ARRIVAL & DEPARTURE TO THE ISLAND

- **How do our guests and we get to the island?**

We work together with Schlierseeschiffahrt. With a pre-booked private crossing, all guests are brought to the island at the same time from Schliersee. Further details and costs can be found in your offer.

- **How long does the crossing to the island take?**

The crossing takes approximately 20 minutes.

- **At what time is the departure to the island planned, or is it flexible?**

The departure time must be determined in advance. Departures are possible 15 minutes before the hour from the jetty at the thermal baths in Schliersee.

Unfortunately, trips at 12:45 pm and 1:45 pm are not possible. Return trips can be staggered at any time, but must also be arranged in advance and cannot be changed spontaneously.

- **How many return trips can we book for our guests?**

Any number of return trips can be booked. As a rule, 2-3 return trips are booked per event. Please note that each additional return trip is subject to a surcharge. From 8 pm onwards, staggered night surcharges also apply.

- **When is the last crossing from the island back to the mainland?**

The last crossing is at 2:00 am.

2.2 GETTING TO THE DEPARTURE PIER

- **How far is the pier from the nearest train station? Is it within walking distance?**

The pier is about a 5-minute walk from Schliersee train station.

- **When does the last train leave Schliersee train station?**

The last train from Schliersee leaves at 10:59 pm and arrives at Munich Central Station at 11:55 pm.

2.3 CAPACITY & ORGANIZATION

- **How many guests can travel on the Schlierseeschiffahrt boat?**

The Schlierseeschiffahrt boat can accommodate up to 120 people, 75 of whom have covered seating.

- **What happens if we have more than 120 guests and not everyone can fit on one boat at the same time?**

If not all guests can travel to the island by boat at once, a second crossing will simply be organized. This will take the remaining guests across at the next possible departure time.

- **Can we organize and book the crossing ourselves (e.g. with Schlierseefahrt)?**

We have been working closely with Schlierseeschiffahrt for many years and are in regular contact, which makes coordination much easier for both sides.

Therefore, we ask you not to book the trips yourself, but to coordinate this through us.

3. EQUIPMENT

3.1 SEATING & FURNITURE

- **What seating options are available?**

There is fixed seating on the island. Outside, there is a fixed summer setting with mixed seating, while inside, there are wedding tables and bar tables with modern wooden chairs. Tablecloths can also be rented on request.

- **Are chair covers available?**

We do not offer chair covers ourselves, but we can organize them for you through an external service provider.

- **Can furniture also be rented externally?**

Yes, if necessary, you are welcome to rent additional furniture from an external service provider. Please note that assembly and disassembly must be organized entirely by the respective service provider. As this involves considerable logistical effort, a day must be booked for assembly and disassembly. This is only possible outside the months of June and July. Additional costs will also be incurred for the storage of our furniture.

3.2 OUTDOOR WEDDING CEREMONY & COVERED AREA

- **Where will the outdoor wedding ceremony take place in case of rain?**

In case of rain, the outdoor wedding ceremony can take place on the covered terrace. Thanks to a custom-made, permanently installed Tenticle stretch tent, the area is reliably protected from rain and sun. There is also the option of renting an additional tent, but this would incur an additional charge.

3.3 LEISURE & ACTIVITIES

- **Which activities are offered on the island?**

We offer a wide range of activities – from SUP-boards and pedal boats to outdoor games such as giant Jenga and Viking chess, to curling, beer pong, and karaoke – there is something for everyone. On request, we can also organize special activities in cooperation with our partner Teamgeist, who offers a variety of professionally supervised experiences.

4. CATERING & BEVERAGES

4.1 GRUNDLEGENDES CATERING

- **Can we bring our own catering/food?**

The production kitchen of our Glanz + Gorilla Catering is located directly on the island. This means we can spoil you with our catering under the best conditions. See for yourself with a free sample meal! You are welcome to bring snacks or appetizers for the aperitif – we will take care of dinner.

- **Can we hire an external caterer?**

When booking directly, Glanz + Gorilla takes care of all food and beverage services. Alternatively, the location can also be rented without catering and equipment through your own caterer. In this case, all planning and coordination will be done directly through your own caterer.

4.2 KUCHEN & TORTEN

- **Can we bring our own cake?**

You are welcome to bring your own cakes and wedding cakes. We charge a fixed fee for the provision of crockery, buffet equipment, and a service staff member to ensure that everything runs smoothly.

- **Can we refrigerate the wedding cake at your venue?**

A delivery can be made on the wedding day and refrigerated at our premises. This is subject to the cake supplier delivering the cake directly to our cold storage facility. Additional costs will be incurred for delivery due to the service provider's crossing to the island.

4.3 BEVERAGES

- **What does the beverage package include?**

Our standard beverage package includes water, coffee/tea, soft drinks, beer, wine, sparkling wine, and aperitif drinks, which you and your guests can enjoy without restriction. We charge the package fee from the start to the end of your celebration. The beverage package can be expanded to include long drinks, cocktails, and, if desired, schnapps. We also offer "special bars" as an add-on. After a certain time, long drinks and cocktails can be offered either on a per-consumption basis or on a self-pay basis.

- **Can other beverages (e.g. Coca-Cola) be offered instead of fritz-kola?**

We have a contractual agreement with fritz-kola and are, therefore, unfortunately not allowed to serve or offer Coca-Cola.

- **Can we get a beer keg on site?**

On request, we are happy to include party beer kegs in your offer. We charge a flat rate of €25 per 15-liter party keg for this.

- **Can we bring our own beer?**

You are welcome to bring your own beer. However, we are contractually obliged to serve Tegernseer beer at all events – other beers may only be offered in addition to, but not instead of, Tegernseer beer. Therefore, the beverage flat rate remains unchanged, but there is no bottle deposit for the beer you bring.

- **Can we choose a special wine or bring our own wine?**

We offer flexible options when it comes to wine.

1. Your own wine: Would you like to bring your own wine? No problem – in this case, we will reduce the beverage flat rate by €2.50 per person. There is no corkage fee. We charge a flat rate of €50 for advance delivery, storage, and refrigeration.

2. Special wine through us: If you would like a wine that is not included in our standard range, you are welcome to purchase it through us. If the gross purchase price per bottle exceeds €7.70, we will only charge you the difference. Please note: Opened cases must be purchased in their entirety.

- **Is there a price list for long drinks and cocktails?**

Yes, there is. We will coordinate the selection of long drinks and cocktails together during the detailed planning stage, at which point you will also receive the current prices.

- **How are the drinks served?**

Aperitif drinks can be served at the bar, at an aperitif station, or as part of a flying service. Additional drinks are available at the bar and – depending on your preferences and the weather – at self-service stations such as iced coffee, infused water, beer kegs, or soft drinks in ice buckets. At a buffet, guests can help themselves at the bar, but can also order their drinks from service staff if they wish. Water is provided on the tables with the meal. Wine is always poured at the table during the meal; if desired, whole bottles can also be provided on the tables. With a set menu, the service staff handles the entire beverage service throughout the meal. From the start of the party, drinks are served at the bar.

4.4 MENU PLANNING & TASTING

- **Do we have to decide on the menu/buffet now?**

You don't have to decide between a menu and a buffet when you make your booking. You can make your choice after the tasting. We will then discuss the exact menu selection with you.

- **When does the tasting take place?**

Once a year – in February or March – we offer a fixed group tasting appointment free of charge. For couples who book after this date, we organize an additional tasting appointment in August or September. The final dates are set by Glanz + Gorilla. Individual tastings outside of these group dates are possible by arrangement and will be agreed upon separately.

- **Is there a tasting that is individually tailored to our planned catering?**

A free tasting is possible with a firm booking. We served a seasonal 3-course menu or our BBQ buffet. An individual tasting outside of these dates is possible on request – flat rate from €420 for 2 people. For additional guests, there is a charge of €65 per person.

- **Is it possible to add a fourth or fifth course to our menu?**

If you wish, you are welcome to expand your menu. An additional course could be soup or sorbet, for example. Just let us know what you would like – we will be happy to advise you!

- **Are there completely vegetarian or vegan menu options?**

We also offer completely vegetarian and vegan menu and buffet options. Please note that special dietary requirements or complex special adjustments may incur an additional charge.

- **Are allergies and intolerances taken into account when planning the menu?**

We naturally take allergies and intolerances into account – please inform us at least six weeks before the event.

- **Can food requests outside the catering catalog be accommodated and implemented?**

In principle, we can take food requests into account and implement individual ideas. Please note that special food requests or complex special adjustments may incur an additional charge.

5. CHILDREN

5.1 EQUIPMENT/ SEATING OPTIONS

- **Are there high chairs available on the site?**

Yes, we have baby and toddler chairs available on-site, which we are happy to provide free of charge, subject to availability. If the number of chairs required exceeds the number we have available, additional chairs may need to be rented. Alternatively, parents are welcome to bring their own chairs.

5.2 CATERING

- **Is there a vegetarian children's menu?**

Yes, we also offer vegetarian and vegan children's menu options.

5.3 SLEEPING & REST AREAS

- **Is there a separate area where children can sleep or rest?**

Yes, there is a bedroom upstairs that can be used as a quiet area or sleeping area for children.

- **Are there sleeping facilities for children (e.g. sofas, mattresses)?**

We ask that guests bring their own travel cots for their little ones.

5.4 CHILD CARE

- **Is there child care available on site?**

If you require child care, we will be happy to make the booking for you through our trusted partner.

6. DECORATION

6.1 GENERAL DECORATION CONCEPT

- **What services are included in the decoration concept?**

Our decoration concepts include a stylish selection of elements for different areas of your celebration: We provided vases, candles, and table runners for the tables. For the outdoor wedding ceremony, we offer a wedding arch (available in birch or gold), two floral arrangements, and ten vases for the aisle. Buffet and bar areas are also decorated. Indoors, ceiling decorations such as eucalyptus rings, lanterns, or an atmospheric starry sky create a special atmosphere. In the document "*Decoration Concepts_Weddings_G&G*", you will find additional inspiration and examples of concepts that have already been implemented – feel free to be inspired!

6.2 CUSTOMIZATION WITHIN THE CONCEPT

- **Can we decide for ourselves which flowers we want, and are all types of flowers included in the decoration concept?**

We are happy to take individual wishes into account when selecting the flowers. Depending on the season and type of flower, a surcharge may apply.

For unusual concepts, we work with an experienced decorator or florist whom we trust and whom we will be happy to refer you to if required.

6.3 OWN DECORATIONS

- **Can we bring our own decorations?**

Yes, you are welcome to bring your own decorations. Alternatively, you can also rent individual decorative items from us.

6.4 COSTS & SETTING UP YOUR OWN DECORATIONS

- **Are there additional costs for our own decorations?**

There are generally no additional costs. If the day before your wedding is still available, you are welcome to come and decorate in the afternoon by arrangement. If the location is booked for another event the day before, the decoration must be done on the morning of the event day. If you do not want to do the set-up yourself, we can organize this for you—in this case, there will be additional costs for labor and personnel. Please coordinate this with us at least six weeks before the event. Alternatively, depending on availability, you can book the day before as a setup day at half the price of the location package. This is only possible outside of June and July.

7. SERVICE PROVIDERS

7.1 RECOMMENDATIONS & OVERVIEW

- **Do you have any recommendations for service providers such as wedding speakers, confectioners, DJs, etc.?**

We work with a large number of trusted service providers whom we are happy to recommend to you. In our document "*Partner_Hochzeit_G&G_2025*", you will find an extensive selection – from wedding speakers and confectioners to DJs and many other services related to your wedding.

7.2 BOOKING & INTEGRATION

- **Can external service providers (e.g., for a mobile bar/show bar) be integrated?**

An external service provider for a show bar is, of course, possible. We are also happy to involve one of our partners. We work with various service providers for special bars – including ice sculptures.

- **How does the coordination with the service providers work if we want to book them through you?**

You select the service providers and book them yourself. Detailed planning also takes place directly with you. We clarify all location-related issues directly with the service providers and handle coordination on your wedding day so you can focus on the essentials.

7.3 BILLING

- **Can external service providers be billed through you?**

All service providers listed in the document "*Partner_Hochzeit_G&G_2025*" can be conveniently booked and billed through us. These are then also included in the minimum turnover.

- **How does billing for external service providers work through you?**

When booking service providers through us, you have two billing options:

Billing through us: You will receive a total invoice from Glanz + Gorilla and pay the full amount to us. We will then take care of paying our service providers. We only offer this billing method when booking our partners.

Direct billing: The service providers send the invoice directly to you.

7.4 SETUP TIME/ LOGISTICS

- **When can service providers such as bands or DJs set up?**

A band can start setting up together with our team or start earlier. If an earlier setup is desired, location support must be booked additionally. In addition, depending on the booking situation, it is possible to book a separate setup and/or dismantling day. The DJ usually arrives about 30 minutes before the start and connects to our sound system. The DJ equipment is set up and tested in advance by our technician.

- **How do service providers get to the island?**

Service providers are transported to the island on our Glanz + Gorilla boat. We charge €35 for each one-way trip. If time and organizational circumstances allow it, they can travel together with the staff – in which case the trip is free of charge.

8. SPECIAL REQUESTS & EXTRAS

8.1 FIREWORKS & PYROTECHNIC

- **Are fireworks permitted on the island?**

No, unfortunately, fireworks are not permitted, as the island in Schliersee is located in the middle of a nature reserve.

- **Can fireworks be set off under certain conditions?**

One fireworks display per year is now permitted in the Schliersee area – this takes place during the lake festival and is organized by the town. Outside of this event, fireworks have not been permitted to date.

- **Are cold sparklers permitted on the island?**

Cold Sparklers are permitted on the island.

- **Are color effects or similar special effects permitted?**

No, color effects or similar special effects are unfortunately not permitted, as the island in Schliersee is located in the middle of a nature reserve.

8.2 DRONES & AERIAL PHOTOGRAPHY

- **Is the use of drones permitted on the premises?**

Drone photography is permitted and requires no separate permission.

8.3 BALLOONS / ENVIRONMENTALLY FRIENDLY ACTIONS

- **Is it permitted to release balloons on the premises?**

For environmental reasons, the release of balloons is not permitted anywhere on the event location premises. Alternatively, other environmentally friendly options can be chosen by arrangement, e.g. from www.schaumzauber.de

9. ABLAUF & ZEITPLANUNG

9.1 BASIC TIMES FOR CELEBRATION

- **How long can we celebrate on the island?**

Until 2 am at the latest.

- **When can we access the island on the day of the event?**

Access to the location is possible from 9:00 am by prior arrangement. If you need more time for setup, an additional setup day, the day before, may be useful.

Please note: As soon as you enter the location, a location supervisor must be on site. This is charged by the hour until the event manager takes over later.

9.2 MUSIC & NOISE REGULATIONS

- **Can music be played outside?**

Yes, music may be played outside until 10:00 pm. If it is too loud, we will adjust the volume accordingly.

- **Why are outdoor celebrations only allowed until 10:00 pm?**

According to the Federal Immission Control Act (BImSchG) and the corresponding state regulations, the so-called nighttime quiet hours apply from 10:00 pm. During this time, sources of noise that could disturb the neighborhood must be significantly reduced or stopped altogether – this includes, in particular, music, loud conversations, and other noisy activities outdoors.

9.3 PLANNING & FLEXIBILITY

- **Do we have to set fixed start and end times for the celebration now?**

The exact times can be adjusted up to 20 days before the event at the latest.

Please note: An extension will have a particular impact on the beverage flat rate and personnel costs.

- **Is it possible to extend the event spontaneously?**

In principle, it is possible to extend your event spontaneously by one hour – provided that the booking situation before and after your date allows this. So if you notice that the atmosphere is still great and you don't want to think about stopping yet, we can usually find a solution. However, we recommend that you do not communicate this option to your guests in advance, as it cannot be guaranteed – and sometimes it's nice to stop when the going is good. Please discuss this topic with us again during the detailed planning stage.

9.4 SCHEDULE & CONSULTATION

- **Is our planned schedule realistic and feasible?**

You can discuss the exact schedule for your celebration in a relaxed atmosphere at the beginning of the detailed planning stage with your personal event manager. Based on our

many years of experience, we will provide you with comprehensive advice – from the schedule to all the important details of your celebration.

10. CONTRACT DETAILS

10.1 RESERVATION & OPTIONS

- **What does the division into 1st and 2nd options mean?**

The appointment is reserved for the customer with the first option for as long as the offer is valid. As long as the appointment is not requested again, we are happy to extend the validity of the offer. However, if the appointment is requested by several customers and the customer with the first option has not yet made a decision, we will allocate the appointment on a first-come, first-served basis to the couple who accepts first.

10.2 APPOINTMENT CONFIRMATION & PAYMENT

- **How does appointment confirmation and payment work?**

If you decide to accept our offer, we will create an order confirmation. As soon as we receive this signed, we will send you an initial installment invoice for 30% of the total amount according to the order confirmation. With this payment, your desired date is officially reserved. If you do not want to make a final decision yet, we will, of course, be happy to hold the date for you until we receive another request for your desired date. In this case, we will contact you directly. You should then make your decision and be prepared to pay the deposit. A further 50% of the amount stated in the order confirmation is due 40 days before the event. We will invoice you for the remaining costs after the wedding. All further details on payment and cancellation conditions, as well as legal details, can be found in our terms and conditions at <https://glanzundgorilla.de/agb/>.

11. COSTS

11.1 MINIMUM TURNOVER

- **How is the minimum turnover defined, and what does it consist of?**

The minimum turnover is the gross amount that must be achieved for your event. From May to September, the minimum turnover on Saturdays is €20,000 and on Fridays €15,000, based on the total amount of services booked through us. Regardless of the day of the week and the season, a minimum gross turnover of €4,750 applies to food catering throughout the year. Additional services such as a photographer, DJ, or decoration can also be booked through us.

Please note that only services purchased through our regular partners count toward the minimum turnover.

11.2 NUMBER OF GUESTS & ADDITIONAL COSTS

- **What are the costs if there are fewer than 75 guests?**

For groups of fewer than 75 people, two chefs will be charged separately.

11.3 POTENTIAL ADDITIONAL COSTS AFTER BOOKING

- **What additional costs could arise after booking?**

Additional costs may arise for preparatory meetings with the event management team and – if you wish to include them in your offer – long drinks and cocktails, which will be billed according to consumption. Our personnel costs are already realistic and calculated based on our experience, so we do not usually expect any major additional costs. Billing is based on actual hours worked – depending on the complexity of the event, this can result in either a slight reduction or a small surcharge. Every event and every company is unique, so it may happen that individual employees stay a little longer or leave earlier than planned.

12. BILLING

12.1 ROLES & SERVICES

- **What does the event manager do, and what is included in the price?**

The event manager is your central point of contact for the entire planning and execution of your celebration. They coordinate the team and all external service providers to ensure that everything runs smoothly. The hours specified in the offer include the wedding day itself, including preparation and follow-up. Additional planning meetings will incur additional hours, which will be billed separately at the event management hourly rate.

- **Are only meetings for detailed planning charged, or are individual queries charged as well?**

Short queries in between are, of course, possible at any time. If your event manager notices that there are several points to clarify, a separate meeting will be arranged with you. On average, two or three meetings take place during the planning process by phone, via Teams, or in person on site. These appointments are important to ensure a smooth and successful event.

- **What does the service manager do?**

Our service managers are specially trained professionals who support the event management team on-site in coordinating the service team.

A service manager is mandatory for events with 80 or more guests or for set menus. This allows the event management team to concentrate fully on ensuring that everything runs smoothly and on the overall event during the meal. Later in the evening, the event management team hands over responsibility to the service manager, who remains on site until the end of the event.

12.2 PERSONNEL PLANNING & COSTS

- **How is the personnel calculated or planned?**

Our personnel costs are based on many years of experience and are usually calculated very realistically – often they end up being slightly lower. They consist of the bar, service, and setup teams and vary depending on the number of guests, the duration of the event, and the type of catering.

12.3 BILLING BASED ON NUMBER OF GUESTS

- **Is the billing based on the number of guests on the day of the event?**

Billing is based on the number of guests reported in writing at least 20 days before the event. If there are more guests on the day of the event, we will bill for the actual number of people. It is not possible to reduce the number of people within 20 days of the event.